

OFFICE OF MEDICARE HEARINGS AND APPEAL
ONLINE PERFORMANCE APPENDIX

Summary of Performance Targets and Results Table
OFFICE OF MEDICARE HEARINGS AND APPEALS

FY	Total Targets	Results Reported		Targets			
		Number	%	Met	Not Met		% Met
					Total	Improved	
2006	5	4	80%	3	1		75%
2007	5	4	80%	1	3		25%
2008	5	5	100%				
2009	5	5	100%				

Outputs / Outcomes Table

#	Key Outcomes	FY 2004 Actual	FY 2005 Actual	FY 2006		FY 2007		FY 2008 Target	FY 2009 Target	Out-Year Target
				Target	Actual	Target	Actual			
Long-Term Objective 1: Consistently process BIPA and non-BIPA cases within 90-day timeframe.										
	Increase the number of BIPA cases closed within 90 days	N/A	N/A	85%	74%	85%	84%	86%	87%	88%
	Increase the number of non-BIPA cases closed within 90 days	N/A	N/A	47%	47%	49%	43%	51%	53%	55%

#	Key Outputs	FY 2004 Actual	FY 2005 Actual	FY 2006		FY 2007		FY 2008 Target / Est.	FY 2009 Target / Est.	Out-Year Target / Est.
				Target / Est.	Actual	Target / Est.	Actual			
	For cases that go to hearing, increase the percentage of decisions rendered in 30 days	N/A	N/A	80%	80%	81%	80%	82%	83%	84%
	Reduce the percentage of decisions reversed or remanded on appeals to the Medicare Appeals Council	N/A	N/A	4%	1%	4%	1%	1%	1%	1%
	Increase number of claims processed per ALJ team	N/A	N/A	Baseline	1,851	1,925	1,814	1,868	1,905	1,924
	Appropriated Amount (\$ Million)	N/A	N/A	\$80M	\$59M	\$74	\$59M	\$63M	\$65M	

Performance Narrative

In FY 2006, OMHA processed 74% of the BIPA cases within the statutory timeframe; however, only 47% of the non-BIPA cases were processed within 90 days.

In FY 2007, OMHA improved its BIPA processing timeframes by 10% with 84% of the cases being processed within 90 days, missing the FY 2007 85% target by only 1%. In addition, OMHA processed 43% of the non-BIPA cases within 90 days missing the FY 2007 49% target by 6%.

HHS Strategic Goals and Objectives	OMHA Strategic Goals	
	To assure the highest quality in all aspects of the Administrative Law Judge (Level III) Medicare appeals process	To assure efficient operations in all aspects of the Level III appeals process
1: Health Care Improve the safety, quality, affordability and accessibility of health care, including behavioral health care and long-term care.		
1.1 Broaden health insurance and long-term care coverage.		
1.2 Increase health care service availability and accessibility.	X	X
1.3 Improve health care quality, safety and cost/value.	X	X
1.4 Recruit, develop, and retain a competent health care workforce.	X	X
2: Public Health Promotion and Protection, Disease Prevention, and Emergency Preparedness Prevent and control disease, injury, illness and disability across the lifespan, and protect the public from infectious, occupational, environmental and terrorist threats		
2.1 Prevent the spread of infectious diseases.		
2.2 Protect the public against injuries and environmental threats.		
2.3 Promote and encourage preventive health care, including mental health, lifelong healthy behaviors and recovery.		
2.4 Prepare for and respond to natural and man-made disasters.		
3: Human Services Promote the economic and social well-being of individuals, families and communities.		
3.1 Promote the economic independence and social well-being of individuals and families across the lifespan.		
3.2 Protect the safety and foster the well being of children and youth.		
3.3 Encourage the development of strong, healthy and supportive communities.		
3.4 Address the needs, strengths and abilities of vulnerable populations.		
4: Scientific Research and Development Advance scientific and biomedical research and development related to health and human services.		
4.1 Strengthen the pool of qualified health and behavioral science researchers.		
4.2 Increase basic scientific knowledge to improve human health and human development.		
4.3 Conduct and oversee applied research to improve health and well-being.		
4.4 Communicate and transfer research results into clinical, public health and human service practice.		

Summary of Full Cost
(Budgetary Resources in Millions)

HHS Strategic Goals and Objectives	OMHA		
	FY 2007	FY 2008	FY 2009
1: Health Care Improve the safety, quality, affordability and accessibility of health care, including behavioral health care and long-term care.			
1.1 Broaden health insurance and long-term care coverage.			
Measure 1A			
Measure 1B			
1.2 Increase health care service availability and accessibility.	29.1	31.1	31.8
Measure 2A			
Measure 2B			
1.3 Improve health care quality, safety and cost/value.	29.1	31.1	31.8
Measure 3A			
Measure 3B			
Measure 3C			
1.4 Recruit, develop, and retain a competent health care workforce.	1.5	1.6	1.7
2: Public Health Promotion and Protection, Disease Prevention, and Emergency Preparedness Prevent and control disease, injury, illness and disability across the lifespan, and protect the public from infectious, occupational, environmental and terrorist threats			
2.1 Prevent the spread of infectious diseases.			
2.2 Protect the public against injuries and environmental threats.			
2.3 Promote and encourage preventive health care, including mental health, lifelong healthy behaviors and recovery.			
2.4 Prepare for and respond to natural and man-made disasters.			
3: Human Services Promote the economic and social well-being of individuals, families and communities.			
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3.3 Encourage the development of strong, healthy and supportive communities.			
3.4 Address the needs, strengths and abilities of vulnerable populations.			
Strategic Goal 4: Scientific Research and Development Advance scientific and biomedical research and development related to health and human services.			
4.1 Strengthen the pool of qualified health and behavioral science researchers.			
4.2 Increase basic scientific knowledge to improve human health and human development.			
4.3 Conduct and oversee applied research to improve health and well-being.			
4.4 Communicate and transfer research results into clinical, public health and human service practice.			
Total	59.7	63.8	65.3

